

IVORY CLEANING SERVICES MELBOURNE

Steps for Choosing the Right Cleaning Service

Choosing the right service is a straightforward process of research and asking the right questions. This guide covers all these steps to getting the right service for your needs.

1. Do your research and ask for referrals

The best you can do is to read testimonials from customers. From this, you will get a good idea of the company's reputation. You can also ask for referrals

2. Ask for proof of insurance

Make sure to ask for proof of insurance for public liability and product liability as well as work cover insurance.

3. Know their scope of service

Some cleaning companies offer only maintenance cleaning services. They do not offer periodical services like carpet steam cleaning, window cleaning, pressure washing, etc. If your selected company do not provide those special services, you must hire another company for those kinds of services. It will increase your cleaning cost. Make sure to select a company who can provide extra services as well.

4. Ask if their workers are trained and certified

Cleaners should be professionally trained to work in an office environment including the knowledge on work scope, safety, equipment and product. Also ask for the police clearance and make sure they do not have any previous criminal records. That will ensure that the workers are competent enough to deliver safe, high-quality, and comprehensive cleaning solutions.

5. Ask for quotes

Ask for quotes and compare prices. Remember that cheap is not synonymous to quality or credibility. Quality should be your top priority. Reasonably priced cleaning services are utterly worth your investment and trust.

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6. Read the received quotations carefully and communicate back and forth as necessary

When you receive the quotation, please carefully read it and make sure all the important cleaning tasks are covered in the quotation. Understand what kind of inspection and communication system they use. (E.g.: Communication books, periodical site visits, staff tracking system)